

Privacy Policy for fixin

Effective Date: August 22, 2025

Last Updated: June 1, 2026

AM Solutions, LLC (“we,” “our,” or “us”) values your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use the fixin mobile application (the “App”), available on the Apple App Store for iOS and Google Play for Android, and our related services.

1. Information We Collect

- Personal Information: Name, email address, phone number, and other details you provide when booking services or creating an account.
- Photos & Images: Photos you take or upload through the App (for example, images of an item, vehicle, or property) so the App can analyze the issue and provide diagnostic results. These images may be stored and processed by us and our service providers to deliver and improve the service.
- Usage Information: App activity, preferences, and interactions (for improving functionality and support).
- Device Information: Device type, operating system, and performance logs.
- Payment Information: When you make a purchase or pay for a service, payment is processed by a third-party payment processor. We do not store full payment card numbers on our servers.
- Location Data (optional): With your consent, we may collect location information to help schedule and coordinate service visits.
- We do not knowingly collect information from children under 13.

2. How We Use Your Information

- Provide and improve our services (including booking and scheduling).
- Process payments and manage accounts.
- Analyze photos you submit to generate diagnostic results and recommendations.
- Communicate with you about appointments, updates, and support.
- Enhance App performance and user experience.
- Comply with legal obligations and prevent fraud.

3. Sharing of Information

- We do not sell or rent your personal data.
- We may share your information only in the following cases:
 - - With Service Providers: Trusted third parties that help us operate our App (e.g., payment processors, cloud hosting).
 - - For Legal Compliance: If required by law or valid legal process.

- - With Your Consent: If you explicitly authorize sharing (e.g., connecting to third-party services).

4. Data Security

- We use reasonable administrative, technical, and physical safeguards to protect your personal data from unauthorized access, loss, or misuse.
- However, no method of electronic transmission or storage is 100% secure.
- Our handling of data and device permissions (such as camera, photos, and location) follows the applicable Apple App Store and Google Play developer and data-safety policies.

5. Your Rights & Choices

- Access, update, or correct your personal information in the App.
- Request deletion of your data by contacting us (see below).
- Opt out of marketing communications at any time.
- Control location data collection through your device settings.

6. Third-Party Services

- Our App may link to or integrate with third-party services (e.g., payment processors, mapping tools).
- These services have their own privacy policies, and we are not responsible for their practices.

7. International Users

- If you access the App outside the United States, your information may be transferred to and processed in the U.S., where privacy laws may differ.

8. Changes to This Policy

- We may update this Privacy Policy from time to time.
- Any changes will be posted with a revised “Last Updated” date.

9. Contact Us

- If you have questions or privacy requests, please contact us at:

AM Solutions, LLC
Email: matt@amsolutions-sea.com
Phone: 206-295-8274
Address: Seattle, WA